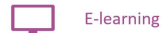


Accredited Courses at Court Representation / Supervision Levels

Further Courses to Provide Essential Knowledge and Skills



E-learning



Virtual Classroom

*courses are accredited at different levels as they cover NOS at both levels. There is no need to repeat courses.

**courses have introductory E-learning module which can be stand alone, followed by optional virtual classroom session

Accredited Courses at Casework/ Specialist Level

✓ Skills for Effective Advocacy*

✓ Introduction to Supervisor Skills

Accredited Courses at Advice Work Level

✓ Credit Referencing*

✓ Getting to Grips with your Caseload*

✓ What are the Insolvency Options?*

✓ Business Debts

✓ Council Tax

✓ Good Practice*

✓ Insolvency Options: Putting it Into Practice*

✓ Negotiation and Communication*

✓ Skills for Effective Advocacy*

✓ Tailoring Advice*

Accredited Courses at Initial Contact & Support Work Level

✓ Consumer Credit Act

✓ Credit Referencing*

✓ Getting to Grips with your Caseload*

✓ What are the Insolvency Options?*

✓ Good Practice*

✓ Negotiation and Communication*

✓ Insolvency Options: Putting it Into Practice*

✓ Tailoring Advice*

✓ Introduction to Debt Advice

Specialist adviser

- + CCA Notices
- + Debt Relief Orders: Approved Intermediaries
- + Defending Money Claims in the County Court
- + Mortgage Possession Proceedings: Helping or Representing Clients Facing County Court Action
- + Time Limits for Recovering Debts through the Courts
- + Time Orders

Existing adviser

- + Advising Clients on the Breathing Space Scheme
- + Advising Clients with Gas and Electricity Debts
- + Advising Clients with Water Debts
- + Debt and Pensions
- + Debts in the High Court
- + Good Practice in Case Recording
- + Introduction to Student Loans
- + Introduction to Charging Orders
- + Mental Capacity Limitations
- + Payday Loans
- + Parking Penalties
- + Supporting Bereaved Clients
- + Supporting Clients with Addictions
- + Surviving Economic Abuse
- + Behavioural Theory and it's Application in Advice**
- + Benefit Overpayments and Debt**
- + Debts in the County Court**
- + Recovering Financial Penalties in the Magistrates' Court**
- + Rent Arrears**
- + From Learning Disabilities to Neurodiversity**
- + Taking Control of Goods**
- + Child Maintenance
- + Mental Health
- + Mortgage Arrears
- + Supporting Yourself to Support Others in Times of Crisis

New adviser

- + Basic Banking
- + Give Effective Advice by Email
- + Introduction to Income Maximisation
- + Introduction to Welfare Benefits
- + Standard Financial Statement (SFS)
- + Supporting Clients to Self Help
- + Universal Credit: An Overview
- + Supporting Clients in Vulnerable Circumstances**